# Certified Healthcare Access Associate CHAA

The National Association of Healthcare Access Management (NAHAM) established the CHAA program to promote the highest standards of patient access services through the credentialing of those working at the front lines of patient access. Armed with knowledge and skills, access to special resources, and problem-solving abilities, certified employees are able to implement solutions more quickly and with fewer problems than their non-certified counterparts.

**Eligibility Requirements:**

- ➢ NAHAM Membership is voluntary, not required for the exam
- ➢ One (1) year of practical experience in healthcare or finance industry OR successful completion of an accredited college program in healthcare
- ➢ High school diploma or GED equivalent PLUS 30 professional development contact hours earned within the previous two (2) years; OR an associate degree from an accredited institution
- ➢ Signature of one (1) supervisor or course instructor/advisor
- ➢ Completed application with exam fee
- ➢ Maintain current membership with the AAPC; Renewing members must have a current membership at the time of application submission as well as when results are sent.

**Exam Fee:**    $100          **Application Fee:**    $100